



The MOAA Foundation Crisis Relief Fund

CRITERIA AND INSTRUCTION GUIDE

Thank you for your interest in applying for a Crisis Relief Fund grant from The MOAA Foundation. Please review the following information carefully, as it pertains to your eligibility and responsibilities for grant award consideration. If you are eligible based on these criteria, you may [begin your application](https://www.moaa.org/crisisreliefapp). (<https://www.moaa.org/crisisreliefapp>)

Who is Eligible?

The Crisis Relief Fund offers financial assistance to those falling under one or more of the below categories: Currently serving (including National Guard and Reserve), spouses of currently serving, veterans (with an honorable discharge), surviving spouses (whose spouse held an honorable discharge), and caregivers of the same who are experiencing financial setback due to an unexpected current crisis. Open to all ranks and U.S. uniformed services.

What We Will Help With

Applicants experiencing a crisis by natural disaster deemed a national emergency by their local City or State and are experiencing extreme financial hardship as a result of this crisis. We welcome those experiencing any unique crisis situations so long as specific information is provided when applying. The crisis in which an applicant is submitting an application for must have occurred no more than **six months** prior to the date of the application submission.

- Housing (rent, mortgage, housing assistance, repairs, etc.)
- Auto loan/lease/car repair
- Utilities (electric, water, heat, internet/cable, cell phone)
- Credit card bills
- Medical bills
- Insurance bills
- Groceries
- Miscellaneous (*must specify on application*)

*We will not assist with legal fees or child support payments.

Ensure you have thoroughly read through these instructions and all points within the application. Failure to provide necessary information and complete responses in your application will result in your application being incomplete and it will not be considered.

If it is determined that your application is incomplete, you may submit a new and complete application. You will be alerted of your application's outcome via email once it is reviewed.



If awarded, these grant funds can only be provided to one individual per household, **per crisis situation**. Applications submitted multiple times if already awarded funds will be disqualified.

For auditing purposes, if you are awarded a grant, you **MUST** send us via email, scan, or mail a copy or copies of any bills you have paid as a result of receiving grant funds from The MOAA Foundation's *Crisis Relief Fund program* in the entirety of the grant you were given. This proof must include what was purchased/paid for, the date the item(s) were paid for, name of the applicant, the company in which the purchase or bill is for, and the amount paid (Ex: *If you are awarded \$500, we require proof that you used this \$500 to pay for what you noted needing assistance with in your application*). **This proof of use of funds must be sent to The MOAA Foundation within 30 days of receiving grant funds.**

Email: relief@moaa.org

Fax: 5714441428

Address: The MOAA Foundation Crisis Relief Fund
201 N. Washington St.
Alexandria, VA 22314-2539

Note that processing and response times may vary depending on demand, but our team is working hard to process requests.

Once a decision has been made regarding an application, The MOAA Foundation at MOAA National will send you an email from relief@moaa.org to confirm the decision.

REMINDER: MOAA will NOT ask you to provide your Social Security number or bank information over the phone or in response to an email. DO NOT provide this information unless asked for through a secure link via an email from relief@moaa.org. A MOAA staff member will only ask for this information and provide you a secure link to send if you are being awarded a grant, and the request will come directly from relief@moaa.org.

Please email relief@moaa.org or call the MOAA Member Service Center at (800) 234-6622 if you feel uncomfortable about a request and would like to verify authenticity, or if you have any questions about the program.